

Dear Customers,

With a system upgrade, we now offer you all the benefits of true e-banking, enabling you to keep a close eye on your finances. The SEB Entry application has been changed in respect of the payment order format. It now follows the supported types of payments in the new RBBHnet e-banking system.

Accordingly, we would like to ask you to familiarise yourself with the main changes you need to know in order to be able to smoothly use our e-banking service. For any additional information, please contact our Service Desk. Upon request, we can also provide you with instructions for work in the new system. As soon as we have migrated to the new system, all details will be available on our official web site.

## **Installing the new version of the SEB Entry application**

To be able to use all the supported payment formats, you will need to install the new version the SEB Entry off-line application. Installation instructions and the new version will be soon available on Raiffeisen Bank's website .

**!** When you have installed the new version, you will have to re-enter all accounts from which you make payments. With this change in the account format, you no longer have to type the IDENTIFICATION NUMBER OF THE CUSTOMER +ACCOUNT+50, just the ACCOUNT

## **Samples and order review**

**!** As we have introduced new order types, the samples stored in the SEB Entry off-line application will no longer be available with the launch of the new version. Please make sure to prepare an archive of your present samples to be able to create new ones.

**!** With the new installation, you will no longer have access to your old database with international payment orders, transfers and orders of non-residents. All payments made can be tracked using the review option in the online application.

**!** When creating new samples, you need to enter the recipient's account number in the Account field. For example, if you are making a payment into a private individual's account at Raiffeisen Bank, the account (card number) entered into the Payment Purpose field before this change, now has to be entered directly into the Account to Credit.

## **Entry of account sets**

The supported forms for order entry are Domestic Payments and International Payments. The key change in respect of Domestic Payments is that payments into a private individual's card account are made by directly entering the relevant account code or card into the Account to Credit field. When creating account sets, please select the payment bases for payments into debit card accounts (salary, food and transportation allowance, other) and payments will be saved in separate databases, according to the payment type.

**!** Payments into the Raiffeisen dummy account are no longer possible.

**!** As no ledgers are used in the new version of the application, there is no need for you to update them.

Sincerely,  
Your Raiffeisen BANK